

## HUMAN RESOURCES MANAGEMENT

**Diploma:** International Master in Business Studies, 1st year

**Description:** The aim of this course is to provide an overview of the skills needed in managing individuals and teams, from the perspective of middle management.

The programme is as follows:

Lesson 1 – Group Dynamics: integrating a new group. Human behaviour in a group.

Lesson 2 – Management styles. The importance of employee recognition.

Lesson 3 – Communication and management. Managing interviews and evaluations.

Lesson 4 – Motivation and management. How to set motivating objectives

Lesson 5 – Conflict management

Lesson 6 - Final evaluation

Hours: 15

ECTS: 3

Level: beginners

Code UE (to mark on the learning agreement): 4-1M1IMBS3CS1